Coronavirus/COVID-19:
Learn how to protect yourself and get care

The world is facing a public health crisis. Throughout this challenging time, your health and safety remain our top priority. Protect yourself and your loved ones with the help of this important information on COVID-19. Together, we can keep our communities healthy and strong. How you get care may be different during the COVID-19 outbreak, but there are still many ways to get the help you need.

Testing and diagnosis — no cost

You won't have to pay for costs related to medically necessary COVID-19 screening or testing. If you're diagnosed with COVID-19, additional services, including hospital admission (if applicable), will be covered according to your plan details.

Getting care

You have many ways to get quality care, including phone appointments, video and email. To schedule an in-person; phone or video appointment please call the number on the back of your ID card, or call the provider's office directly to make an appointment.

If you're having a medical emergency, call 911 or go to the nearest hospital. If your medical emergency is related to COVID-19, tell them your COVID-19 symptoms.

For more information on how to protect yourself, please contact the Customer Service number on the back of your ID card.

KAISER PERMANENTE®

KAISER PERMANENTE®
Kaiser Permanente Insurance Company